

**Owner Information**

Name(s)	
Street Address	
City, Zip	
Home Phone	
Cell and/or Work Phone	
Email	
How did you hear about us? (web, client, etc.)	

**Pet Information**

Pet Name				
Breed(s)				
DOB/Age				
Sex	<b>Male</b>	Neutered? Yes No	<b>Female</b>	Spayed? Yes No: In heat? Yes No
Veterinarian				
Date of last Vaccine	Dogs: DHPP _____ Bordetella (Kennel Cough) _____ Rabies _____ <small>(All vaccinations listed above are required and must be done within 1 year of any appointments)</small>			

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We want your pet’s experience here to be as pleasant and as enjoyable as possible. It is important to understand that some pets respond to grooming differently, even with the best efforts. We will make every effort to make it a positive experience.

Sometimes pre-existing conditions, unforeseen to us, arise such as skin allergies, shampoo allergies, moles, clipper sensitivity, matting and tangles, fleas, fear, behavioral issues, bone or joint sensitivity, heart condition, seizures, etc. We ask that you inform us of any potential issues that you are aware of prior to grooming.

**Fleas and Ticks:** If you suspect your pet has fleas or ticks, prompt and thorough action on your part is needed. Flea infestation can lead to tapeworm and other health problems. *If fleas are found during the grooming process on your pet, Honey Creek Pet Resort, LLC will give your pet an oral tablet called Capstar for an additional charge of \$4.00 added to your grooming bill.* The Capstar flea pill will kill the fleas on your pet as well as keeping our facility flea-free. Ticks found will be removed for an additional charge in some cases. We suggest keeping your pet on a monthly flea & tick treatment like Frontline.

**Aggressive or Dangerous Pets:** Owners MUST inform Honey Creek Pet Resort if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet, and protects both the pet and the groomer. Honey Creek Pet Resort reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process, and charge an Aggressive Dog Fee in addition to the regular grooming charge.

**Health or Medical Problems & Senior Pets:** Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems, and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet this contract/agreement will give Honey Creek Pet Resort permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by Honey Creek Pet Resort. We will do our best to contact you first, then take your pet to your authorized Veterinarian or to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

**Mat Removal:** Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. Honey Creek Pet Resort does not wish to cause serious or undue stress to your pet, and will not continually de-mat your pet for you. Mats can be very difficult to remove, and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots.

After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There is an extra charge for dematting.

**Hold Harmless Agreement:** By signing this contract your (or your Agent) agree to hold Honey Creek Pet Resort LLC, it's owners, operators, employees, officers and directors harmless from any damage, loss, or claim arising from any condition of the undersigned pet, either known or unknown to Honey Creek Pet Resort. It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contracts or releases. It is further understood this clause applies to any and all pets groomed.

Owner Signature: \_\_\_\_\_ Date: \_\_\_\_\_